

## *Benefits Bulletin*

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To: USGS Employees with Anthem, Blue Cross and Blue Shield Health Benefit Plans

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Subject: Anthem Blue Cross and Blue Shield and Possible Phishing Campaign

Last week Anthem announced that they had a security breach. [Anthem](#) runs the Blue Cross and Blue Shield Service Benefit Plan. Since the breach, some Department of the Interior employees reported receiving phone calls on their work phones from individuals claiming to be from Anthem. The callers are using phishing and social engineering techniques to collect additional personal information.

It is recommended that you not provide any personal information to anyone over the phone if you are called. Legitimate companies will not ask you to verify your personal information unless you initiate the call.

Anthem's Chief Executive Officer has established the website [www.anthemfacts.com](http://www.anthemfacts.com) and a [Frequently Asked Questions](#) document about the breach. Anthem, Inc. has also established a dedicated toll-free number that both current and former members can call if they have questions related to this incident. That number is: 1-877-263-7995.

### **Questions**

The [USGS website on Pay and Benefits](#) provides multiples links and resources to all benefits, including all prior Benefits Bulletins. This information is now available on the internet so you may share with your family or view from home with ease: <http://www.usgs.gov/humancapital/pb/paybenefitslinks.html>. Contact your [Benefits Specialist](#) if you have any questions.