

Conflict Management for Virtual Teams

Conflict Management for virtual teams will be an interactive session providing a compilation of best practices and conflict prevention strategies tailored for a virtual team environment. It will cover proactive considerations when establishing a virtual team to include communication insights, importance of clarifying roles/responsibilities/expectations, and effective problem solving/collaboration strategies.

Cheryl Caldwell

Cheryl Caldwell is the Program Manager for the Office of Collaborative Action and Dispute Resolution (CADR) in Reston, Virginia. She has an extensive background in mediation, facilitation, team interventions and conflict coaching,

For more information about CADR services, please visit our website at: Human Capital-Conflict Management: <http://www.usgs.gov/humancapital/cm/index.html>