

HELPFUL INFORMATION YOU NEED TO KNOW ABOUT DOI LEARN NOW

The DOI LEARN link to log in is: <https://gm2.geolearning.com/geonext/doi/login.geo>

The DOI LEARN web portal with important information is: <http://www.doi.gov/doilearn>

Logging in with Caution: If you are unsure of your Username and/or Password, please do not attempt to Login until you have contacted the Help Desk for assistance: 1-866-466-1998 or doilearn@geolearning.com

Do you want to know how to use DOI LEARN? Attend one of the monthly training sessions available. Search the Course Catalog in DOI LEARN for doi learn upgrade OR doi learn intro and sign up for a 1-hr. webinar. You can also view our power point slides at this link: http://www.usgs.gov/humancapital/ecd/ecd_trainingdoiimportantinfo.html

Instructor and Roster Manager Role: Attend a 2+ hr. webinar to learn about your role, how to create classes and manage rosters. Register for this webinar in DOI LEARN by searching the course catalog for: doi learn upgrade OR doi learn intro.

Learner and Supervisor Role: Please keep checking the course catalog as the date approaches to sign up for the webinar by searching the catalog on: doi learn upgrade

Reports: Attend a 1 hr. webinar on using the "Report" feature in DOI LEARN. This training is for Supervisors, Program Managers, Instructors, Roster Managers, LP Roster Managers, etc. You just need to email Catherine (cbook@blm.gov) and let her know you are interested in attending and she will email you the information for the next Report webinar and she'll provide dial-in information.

All Employees: Any mandatory training such as the IT Security Training (FISSA+) or No Fear (Discrimination and Whistleblowing) will be mass assigned to all employees in 2011 so you do not need to register for them through the catalog at this time.

Waiver Requests for Employees and Supervisors: When an employee submits a waiver for training, the Supervisor must approve it, otherwise, the waiver does not go through the system so the employee will be emailed on delinquent mandatory training requirements they thought were waived. Please see the following link for instructions on "How to Submit a Waiver" for the employee and which also explains how to approve the waiver for the supervisor: <http://www.usgs.gov/humancapital/ecd/doilearnhowto.html>

Supervisors: When approving your employee's training request, if the class has a cost, you need to fill in the required fields at the bottom of the approval screen like "Special Billing Notes." You can type 'None' to get past the required field, but you must click "Update" if any fields are entered and then click Approve. For help with this, please see the slides at this link: <http://www.usgs.gov/humancapital/ecd/doilearnhowto.html>

If you are a **Supervisor/Manager/AO** or just need to know what Mandatory training is out there at this time to check completion status, please see this link:

<http://www.usgs.gov/humancapital/ecd/mandatorytraining.html>

If you need to see a Bureau report, run by Org Code of mandatory training deadline completion status, please view this FTP site: <ftp://ftpint.usgs.gov/private/cr/co/lakewood/DOI%20Learn/>

Federal Employees: Did you come on board at some point between April and July of 2010 and have not received a DOI LEARN Employee Account yet? Please email your Full Name, Email Address, and Supervisor's Name to the USGS DOI LEARN Support Team at: loeddoilearn@usgs.gov Once your status and information have been confirmed, your Account will be created and you will receive an auto-email from the system with your Login Information.

New Federal Hires: You will receive an email when your account is ready in DOI LEARN. FPPS needs to create your unique id before it uploads into DOI LEARN and provides an account. Typically, you must wait 3-4 weeks and have been paid once through FPPS before DOI LEARN has an account for you. **Note:** Do not click on "Request a New Account" from the DOI LEARN log in screen.

Contractors and Volunteers (externals): Did you click on "Request a New Account" at some point in the past few months and your Contractor/Volunteer Account has not been created yet? Please email your Full Name, Email Address, and Supervisor's Name to the USGS DOI LEARN Support Team at: loeddoilearn@usgs.gov Once your status and information have been confirmed, your Account Request will be Approved and you will receive an auto-email from the system with your Login Information.

Learners: Please check your Transcript for any Past Classes that still show as "Not Attempted" and then notify the Instructor of that Class that your Progress still needs to be handled in DOI LEARN. **Note:** Even if you did not attend the Class, your Progress still needs to be updated within the system. If you do not know who the Instructor was, please email the USGS DOI LEARN Support Team at loeddoilearn@usgs.gov with the following information: Course Name, Class Name, Dates, and your Progress (Completed, Dropped, Waived, etc.).

Instructors/Roster Managers: Please check all of your Past Class Rosters within DOI LEARN and update the Progress of any Learners that still show as "Not Attempted" and if you run into any issues, please email the USGS DOI LEARN Support Team at: loeddoilearn@usgs.gov

Duplicate Issue: If you are aware of Duplicate Accounts within the system for the same User, please contact the USGS DOI LEARN Support Team at: loeddoilearn@usgs.gov so they can be handled.

Username Issue: If you still have a Username that includes your Birth Date, or is incorrect in any way and you would like it updated, please contact the USGS DOI LEARN Support Team at: loeddoilearn@usgs.gov so they can fix it for you.

If you have any DOI Learn questions please email: doilearn@geolearning or call: 1-866-466-1998